

DEPARTMENT OF STATE

Bureau of Professional and Occupational Affairs
Complaints Against Licensed Professionals
1-800-822-2113 pa.gov/agencies/dos

Charitable Organizations Hotline
1-800-732-0999 pa.gov/agencies/dos

TRANSPORTATION

PennDOT Pothole/Road Maintenance
1-800-FIX-ROAD (349-7623)

PA Turnpike
1-800-331-3414 paturnpike.com

PennDOT Driver & Vehicle Services
Customer Care Center
Commercial Drivers License (CDL)
Photo Driver License Centers
1-800-932-4600 pa.gov/agencies/dmv

TRAVEL

PA Travel Bureau - Available 24/7
1-800-VISITPA (847-4872)
visitpa.com

PA Capitol Tours
1-800-TOUR-N-PA (868-7672)
pacapitol.com

DEPARTMENT OF TREASURY

Unclaimed Property
1-800-222-2046 patreasury.gov

DEPARTMENT OF REVENUE

PA Department of Revenue Fact
& Information Line
1-888-PATAXES (728-2937)
pa.gov/agencies/revenue

MILITARY AND VETERANS AFFAIRS

PA Department of Military & Veterans Affairs
1-800-54-PA-VET (547-2838)
pa.gov/agencies/dmva

PA Military Family Relief
Assistance Fund Program
1-866-292-7201
pa.gov/agencies/dmva

PA Army National Guard Recruiting
1-800-GO-GUARD (464-8273)

PA Air National Guard Recruiting
1-800-TO-GO-ANG (864-6264)

HOMEOWNERS

Homeowners Emergency Mortgage
Assistance Program (HEMAP)
1-800-342-2397 phfa.org

Excavation Permission – PA One-Call System
(Organization notifies member utilities when
someone is about to excavate)
8-1-1 or 1-800-242-1776 pa1call.org

EDUCATION

PA Department of Education
717-783-6788 pa.gov/agencies/education

PA Higher Ed. Assistance Agency (PHEAA)
1-800-443-0646
American Education Services (AES)
1-800-233-0557 PHEAA.org
aessuccess.org

College Savings Plan (PA529)
1-800-440-4000 pa529.com

EMERGENCY MANAGEMENT

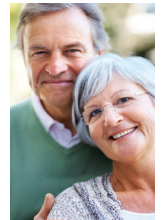
PA Emergency Management Agency (PEMA)
1-800-424-7362
pa.gov/agencies/pema

Office of the State Fire Commissioner
1-800-670-3473
pa.gov/agencies/osfc

U.S. Disaster Aid Hotline (FEMA)
1-800-621-FEMA (3362) disasterassistance.gov

US Nuclear Regulatory Commission (NRC)
1-800-368-5642 nrc.gov

CONSUMER HOTLINE DIRECTORY



*This is a list of helpful statewide
telephone numbers and websites for
Pennsylvania Consumers. Please be
aware that phone numbers and
websites may change at any time.*

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RPD-8/26-AZ

*A List of Helpful Statewide
Telephone Numbers and Websites
for Pennsylvania Consumers*

AGRICULTURE

PA Department of Agriculture
717-787-4737 pa.gov/agencies/pda

PA Farm Show Information
717-787-5373
pa.gov/agencies/farmshow

BUSINESS DEVELOPMENT

PA Department of Community
& Economic Development
1-866-466-3972 dced.pa.gov

PA Business One-Stop Shop
1-833-722-6778 business.pa.gov

PA Department of Banking
1-800-PABANKS (722-2657)
pa.gov/agencies/dobs

ENVIRONMENTAL PROTECTION

Environmental Emergency Hotline (Statewide)
1-800-541-2050 pa.gov/agencies/dep

PA Environmental Management
Assistance Program
1-877-ASKEMAP (275-3627) askemap.org

Radon Division Hotline
1-800-237-2366 pa.gov/agencies/dep

Recycle Hotline
1-800-346-4242 pa.gov/agencies/dep

HEALTH

PA Department of Health
1-877-PAHEALTH (724-3258)
pa.gov/agencies/health

National Alliance on Mental Illness Keystone PA
1-888-264-7972 or dial 988
namikeystonepa.org

National Cancer Institute
Cancer Information Service
1-800-4-CANCER (422-6237) cancer.gov

Centers for Disease Control & Prevention
1-800-232-4636 cdc.gov

Drug & Alcohol Programs
1-800-662-HELP (4357) pa.gov/agencies/ddap

Medicare Information
1-800-MEDICARE (633-4227) medicare.gov

INSURANCE

PA Insurance Department
1-877-881-6388 pa.gov/agencies/insurance

Children's Health Insurance Program (CHIP)
1-800-986-KIDS (5437)
pa.gov/agencies/dhs/resources/CHIP

PUBLIC SAFETY/CRIME

PA Attorney General's Office
717-787-3391 attorneygeneral.gov

Childline - Reporting Child Abuse
1-800-932-0313 pa.gov/agencies/dhs

Child Predator Unit
1-800-385-1044 attorneygeneral.gov

Commission on Crime & Delinquency
1-800-692-7292 pa.gov/agencies/pccd

Megan's Law (Registry of Sex Offenders)
1-866-771-3170 meganslaw.psp.pa.gov

PA State Police
717-783-5599 pa.gov/agencies/psp

PA Amber Alert Notifications
717-346-5430
pa.gov/agencies/psp/programs/amber-alert

Crime Stoppers
1-800-4-PA-TIPS (472-8477)
pacrimestoppers.org

PA State Homeland Security Tipline
1-888-292-1919
pa.gov/agencies/homelandsecurity

PA Coalition Against Domestic Violence
1-800-932-4632 pcadv.org

PA Coalition Against Rape
1-888-772-7227 pcar.org

LABOR/UNEMPLOYMENT

PA Department of Labor & Industry
717-787-5279 pa.gov/agencies/dli

Unemployment Compensation Service Centers
1-888-313-7284 pa.gov/agencies/dli

LIQUOR CONTROL BOARD

Bureau of Liquor Control Enforcement
1-800-932-0602 pa.gov/agencies/lcb

LOTTERY

PA Lottery Headquarters
1-800-692-7481 palottery.pa.gov

CONSUMER INFORMATION

PA Office of Consumer Advocate
1-800-684-6560 oca.pa.gov

US Consumer Product Safety
Commission Hotline
1-800-638-2772 cpsc.gov

PA Bureau of Consumer Protection Helpline
1-800-441-2555 attorneygeneral.gov

PUBLIC UTILITY COMMISSION

Utility Customer Helpline
1-800-692-7380 puc.pa.gov

HUMAN SERVICES

PA Department of Human Services
1-877-395-8930 pa.gov/agencies/dhs

Statewide Adoption and
Permanency Network (SWAN)
1-800-585-SWAN (7926)
pa.gov/agencies/dhs/resources/adopt-pa-kids

Bureau of State Child Support Enforcement
1-800-932-0211
pa.gov/agencies/dhs/departments-offices/oim-info/oim-bureau-child-support-enforcement

RECREATION/SPORTSMEN

Bureau of State Parks / Reservations & Info
1-888-PAPARKS (727-2757)
pa.gov/agencies/dcnr/programs-and-services/about/bureaus-and-offices/state-parks

Snowmobile Trail Conditions Hotline
(Available day after deer season to April 1st)
1-877-SNOMBLE (766-6253)
pa.gov/agencies/dcnr/recreation/what-to-do/snowmobiling

PA Game Commission
1-833-PGCWILD (742-9453)
pa.gov/agencies/pgc

Boat Registration/Titling Help Line
1-866-BOATREG (262-8734)
pa.gov/agencies/fishandboat

Boating Safety Courses
1-888-723-4741
pa.gov/agencies/fishandboat/boating/safety

Fishing Licenses & Regulations
1-877-707-4085
pa.gov/services/fishandboat/apply-for-a-resident-land-owner-fishing-license

SENIOR CITIZENS

Department of Aging
717-783-1550 pa.gov/agencies/aging

PACE/PACENET
1-800-225-PACE (7223) pa.gov/agencies/aging

PA MEDI (Free Medicare Counseling)
1-800-783-7067 pa.gov/agencies/aging

Protective Services - 24/7 Statewide
Elder Abuse Hotline
1-800-490-8505 pa.gov/agencies/aging

SeniorLaw Help Line
1-877-PASRLAW (727-7529)
seniorlawcenter.org

Property Tax/Rent Rebate Program
1-888-222-9190 pa.gov/agencies/revenue

